

## Choice is life's greatest gift.

Choice is the ability to select one course of action from a set of alternatives to achieve a goal. We become another Michelangelo, for "choice" is nothing other than the chisel we use to sculpt our life.

Life is not static, it is a flow. Every choice we make leads us closer to our goals. Choice is power. Choice is the heart of life; it is the creative power of life.

Family Choice will guide you make that choice every day, so that your life becomes more convenient and comfortable, so you can relax and continuously enjoy what life has to offer.

Family Choice provides non-medical companions/homemakers for private duty services to seniors who have chosen to stay safely at home. At Family Choice, we make every effort to understand our clients' needs, in order to help them create a nurturing, supportive environment under our compassionate care and assistance, thus retaining their independence and providing their families with peace of mind.

Make the Right Choice.



## OUR STAFF MAKES US EVERY FAMILY'S CHOICE.

At Family Choice, we know how important it is for you to make the right choice. Thus, Family Choice directly employs all our caregivers, who have successfully completed comprehensive background checks, CPR certification, required medical checks (e.g. Hepatitis B, TB Testing, Annual Physical), and cutting edge ongoing training and education.

Family Choice values our caregivers. They are our core competency in helping you achieve your goal. Our caregivers are our Family Choice to you. That's why Family Choice has comprehensive General and Professional Liability Insurance as well as Workers' Compensation coverage.

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### FAMILY CHOICE

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**Office Hours:** Monday – Friday / 9:00am – 5:30pm



**MAKE  
THE  
RIGHT  
CHOICE**

## FAMILY CHOICE IS YOUR CHOICE

Because we should be **WORTHY OF TRUST**. Family Choice has flourished because we have earned your trust. Our heritage reinforces the need to safeguard your interest as well as our workers! We will keep our promise. We will operate with integrity at all times.

Because we should be **CUSTOMER FOCUSED**. Family Choice needs to earn your loyalty, and as such we offer only quality and premium services that will create value in your daily living. We will ensure that you stay with us and recommend us to your friends.

Because we should have **MUTUAL RESPECT**. Family Choice is determined to work with you in order to meet your goals. We must build our relationship on mutual respect. We will listen actively, talk straight and act fairly. We will encourage individuals with diverse backgrounds and talents to contribute creatively and grow to their potential; this way we can do more for you, while you can relax and enjoy life.

Because we should be **WINNING**. Family Choice's job is to beat the competition by serving you better. We are here to help you set your targets, continuously improve to win and help you claim your rewards for achieving those targets.

**We are FAMILY CHOICE.**

# OUR SERVICES

Family Choice provides adult caregivers who can assist anyone who is physically or cognitively impaired. This assistance can vary by circumstance and includes help with:



### PERSONAL CARE

- » Grooming assist
- » Dressing assist
- » Bathing assist



### TREATMENTS CARE

- » Assists in toileting
- » Medication reminders
- » Assist in eating



### ACTIVITIES

- » Assist in transferring
- » Assist in ambulation



### SUPPORT SERVICES

- » Meal preparation
- » Coordinate transportation
- » Laundry
- » Light housekeeping



### CONCIERGE SERVICES

- » Errands
- » Phones and mail
- » Companionship to appointments  
*Including accompaniment to doctor's appointments and chaperone, among others.*

## FAMILY CHOICE STRIVES TO CONTINUOUSLY BETTER OURSELVES.

Through ILLINOIS DEPARTMENT OF PUBLIC HEALTH (IDPH, [www.idph.state.il.us](http://www.idph.state.il.us)) (ID#3000676), Family Choice ensures all of our work and services are in accordance with regulatory state statutes.



We are a proud member of the HOMECARE ASSOCIATION OF AMERICA (HCAOA is formerly NPDA, [www.homecareaoa.org](http://www.homecareaoa.org)), a 1,100 private duty agency membership which just like Family Choice is committed to delivering quality services in an honest and ethical manner. Family Choice also actively participates with HCAOA's several political advocacy, as well as using HCAOA's network as a resource for valuable information for best practices in providing caregiving services.



### A CERTIFIED PROVIDER FOR:

- » Division of Rehabilitation Services, Home Services Program
- » Illinicare Health Plan
- » Aetna Better Health
- » Cigna-HealthSpring
- » Meridian Health Plans of Illinois
- » Humana
- » Blue Cross and Blue Shield of Illinois
- » Harmony - Wellcare
- » VA | Captain James A. Lovell Federal Health Care Ctr
- » VA | Jesse Brown Medical Ctr
- » CountyCare Health Plan

**Now Serving**  
Lake • Cook • DuPage

Family Choice gives you this array of services which can be hired by the hour (with a 4 hour minimum) up to 24-hour live-in care.